

Deanta Doors

Terms and conditions

We offer a limited ten year warranty on all our doors. Any Deanta door that warps* or splits will be covered by our warranty once the installation has met all guidelines. Please note colour variance in the wood is not considered a manufacturing fault as it's a natural product.

THE FOLLOWING MUST BE CARRIED OUT TO ENDURE THE BEST PERFORMANCE FROM YOUR DEANTA DOOR

- All doors must be examined immediately on receipt and prior to installation as claims or faults will not be accepted once the door has been removed from packaging. This excludes manufacturing faults that occur after hanging.
- All doors must be measured individually when having glass fitted. Deanta doors are hand-assembled, and as such, we cannot guarantee each aperture is the exact same size. We recommend you use a qualified glass fitter.
- Doors must be stored horizontally on a clean, dry, flat and level surface.
- Doors must not be fitted in a house that is freshly plastered and doors should only be delivered to the site after all wet trades are finished and sufficiently dried. A moisture reading taken by an engineer must be recorded.
- For doors to acclimatize, they should be left in the house prior to installation for at least seven days with the ambient temperature gradually increased over this period.
- Should a door require alteration, cutting or planing, it must be immediately re-varnished to prevent moisture absorption which may lead to warping or splitting.

INTERNAL STANDARD 35MM DOORS

- Take no more than 32mm off the width and height of doors in equal amounts on all edges.

FIRE DOOR Trimming : 24mm can be taken off the width and height of the door.

- Planed edges of prefinished doors must be refinished using three coats of internal wood finish.
- Three coats of internal wood finish are required on any modifications to a prefinished door including the ironmongery and hinge cut-outs.
- We recommend the use of three sets of hinges per door.

- We recommend varnish and lacquers that are suitable for interior joinery. If using oils please contact Deanta for recommended brands.

Under our warranty, our liability is limited to replacing the door and no liability is accepted for any consequential costs. Alterations of a Deanta door will void the warranty.

*Warp/bow/cup/twist (as set out in the relevant British Standard) shall not be considered a defect unless it exceeds ¼ inch (6.35mm) in the plane of the door itself. Warp is any distortion in the door itself and does not refer to the relationship of the door to the frame or jamb in which it is hung.

TEN YEAR WARRANTY

For more information on our warranty please visit our website at: www.deantawood.co.uk

STOCKISTS

We have stockists throughout the UK. To find your nearest retailer please visit our website at: www.deantawood.co.uk/stockists